## 

## **Amar Ramadas**

Test Specialist Contact No: 9886890716

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#### **Summary of Qualifications:**

* 10 Years of experience in software testing and exposure to all stages of SDLC.
* Experience in the field of Manual Software testing and Quality Assurance with an outstanding track record of coordinating, leading & managing process driven quality methodology.
* Actively involved in deriving Test Plan based on business and functional requirements
* Proficient in performing Test case design & execution, Bug tracking and reporting system.
* Experience in closely interacting with onsite team and coordinating with the internal teams to achieve the deliverables on schedule.
* Discussing with team members about project planning of the tasks and track them accordingly.
* Provide accurate and timely status reports on work progress to Team Lead/Manager.
* Identifying the risk at appropriate time and highlighting it to Lead/Manager.
* Tracking and preparing the report of testing activities like Requirement Traceability, Test Execution Status, Resource Planning and Defect Summary Status.
* Leading, training & monitoring the performance of team members to ensure efficiency in testing and tools.
* Experience in giving presentations to the team on new technologies & processes.
* Experience in building knowledge repository to reduce the dependency on individual team member.
* Knowledge on CMMI processes.
* Knowledge on Selenium

#### **Certifications:**

* **ISTQB Foundation Level**
* **Agile Professional Scrum Master(PSM Level1)**

#### **Expertise:**

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| --- | --- |
| Primary Skills | Manual Testing, Middleware Testing, Database Testing,  Test Case Design & Test Status Reporting |
| Process Knowledge | CMMI |
| Tools | Application Lifecycle Management (ALM), QTP, Microsoft Dynamics(CRM), SOAP UI, STAR Team Configuration Management Tool |

#### **Relevant Project Experience:**

| HP Global Soft | | Bangalore, Karnataka, India | Nov 2013 – Present |
| --- | --- | --- | --- |
| Project Name | Verisign Japan | | |
| Role | Technical Lead | | |
| Project Description | The scope of this project requests system integration of Symantec’s recent acquisitions, VeriSign Japan UA, with Symantec’s existing systems. This Project will help Symantec business achieve business process efficiency and cost savings resulting from the migration of VSJ UA systems to Symantec’s cornerstone applications. | | |
| Responsibilities | * Reviewing the Functional and Technical Design documents. * Preparation of Test scenario’s. * Involved in Test Case Designing & Peer Review. * Involved in Work Product Reviews (WPR). * Preparation of Requirement Traceability matrix and Gap Analysis. * Involved in Test Execution. * Defect Tracking & Management. * Involved in daily Triage calls with development team. * Involved in daily Status call with onshore team. * Responsible for preparing the Defect and Testing status reports. | | |

| HP Global Soft | | | Bangalore, Karnataka, India | Nov 2012 – Oct 2013 |
| --- | --- | --- | --- | --- |
| Project Name | | TIBCO Upgrade | | |
| Role | | Technical Lead | | |
| Project Description | | The scope of this project is to build integrations from Workday to the internal Symantec systems, SFDC to the downstream applications and Symantec Marketing tools to downstream applications. The primary benefit to Symantec is able to provide the current employee information to all the internal downstream systems like SFDC, ERP-Clear well-SFDC, Work day-ELM and the downstream is able to continue to use their applications as is without any employee data issues.  The scope of this project is to build new infrastructure for TIBCO and install the latest TIBCO Business Works V5.10 software. This project will also upgrade the TIBCO interfaces from the existing BW v5.3 infrastructure to the new BW v5.10 TIBCO infrastructure. | | |
| Responsibilities | | * Reviewing the Functional and Technical Design documents. * Involved in Test planning and resource management. * Preparation of Test scenario’s. * Involved in Test Case Designing & Peer Review. * Involved in Work Product Reviews (WPR). * Preparation of Requirement Traceability matrix and Gap Analysis. * Defect Tracking & Management. * Involved in daily Triage calls with development team. * Involved in daily Status call with onshore team. * Knowledge transfer session for new resources. * Experience in giving presentations to the team on new technologies & processes. * Responsible for preparing the Defect and Testing status reports. | | |
| HP Global Soft | | | Bangalore, Karnataka, India | Nov 2011 – Oct 2012 |
| Project Name | | Ford MSS 360 | | |
| Role | | Technical Lead | | |
| Project Description | | Ford MSS 360 Project is a CRM application which deals with Marketing, Sales and Service activities of Ford Motor.  Currently the system was dealing with three Legacy systems - INTELLITRACK, WISE and MORS. These were replaced by Ford Dynamics MSS 360. These applications are FORD contact centers which are integrated to third party interfaces. All the interfaces were currently interacting with these three applications. These three applications are now replaced with MSS360 system and all the interfaces are now directly interacting with the MSS360 system. | | |
| Responsibilities | * Reviewing the Design documents and preparing the Test cases. * Involved in Test case reviews. * Preparation of Requirement Traceability matrix and Gap Analysis. * Execution of test cases and preparation of Test report. * Responsible for closure of bugs - Defect Tracking. * Involved in daily Triage call with development team. * Involved in daily Status call with onshore team. * Knowledge transfer session for new resources. * Responsible for preparing the Test plan. * Responsible for preparing the Defect and Testing status reports. | | | |

| HP Global Soft | | Bangalore, Karnataka, India | Nov 2010 – Oct 2011 |
| --- | --- | --- | --- |
| Project Name | Department of Motor Vehicle (DMV) | | |
| Role | Technical Lead | | |
| Project Description | DMV (Department of Motor Vehicles) is a state level government agency project which deals with several functions like  Vehicle Title & Registration, Driver Licenses, Driver Improvement,  Dealer & Transporter Roles & Plates, Commercial Vehicle Roles & Permit, Enforcement Roles & Arbitration and Driving School Roles & Regulation. | | |
| Responsibilities | * Understanding the Client Requirements and preparing the Test cases. * Involved in Test cases review with BA and onshore lead. * Preparation of Requirement Traceability matrix and Gap Analysis. * Test Case Designing & Test Execution.. * Responsible for closure of bugs - Defect Tracking. * Involved in the weekly client meetings. * Single Point of Contact for Driver Improvement & Revenue Modules. * Knowledge transfer session on DI module for new resources * Responsible for preparing the Test metrics report on a weekly basis. | | |

| Qwest Telecom Software Services(CenturyLink) | | Bangalore, Karnataka, India | Feb 2008 - Nov 2010 |
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| Project Name | Enterprise Ordering | | |
| Role | Senior Test Engineer | | |
| Project Description | Enterprise Testing is a term that encompasses the requirements, complexities, and best practices associated with today’s product testing and characterization. Enterprise Testing is completed to assure that all new application code is interacting as specified and the new functionality works as required. It is a kind of Pre -UAT testing performed to test the complete flow of the application. | | |
| Responsibilities | * Involved in test plan preparation. * Understanding the client requirements and preparing the end to end test scenarios. * Participated actively in Scenario Review Meetings with onshore counterparts. * Design and development of Test scenarios. * Test Scenario execution and Defect Tracking. * Running automated scripts for Sanity testing on every new build. * Involved in presenting demo to UAT. * Initiated SWAT calls for urgent/emergency issues to get resolved. * Prepared Issue tracker for quick resolution of outstanding issues. | | |

| Qwest Telecom Software Services(CenturyLink) | | Bangalore, Karnataka, India | Oct 2006 – Jan 2008 |
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| Project Name | Networx | | |
| Role | Senior Test Engineer | | |
| Project Description | Order Assembly (Networx) is a web based ordering application that allows order flow from ordering through provisioning to billing systems from sales lead. Primary client will be GSA representatives. It can process orders for new customers or MACD request for existing customers. It validates the order and seamlessly sends to Provisioning and Billing systems.  It will also allow any order changes and fall out management. Ordering will interface with Project manager for workflow management, OES for COD billing data and Event Manager for order status. | | |
| Responsibilities | * Reviewing Business Requirements. * Design and development of test cases. * Preparation of Requirement Traceability matrix. * Execution of Functional and Regression test cases. * Bug Tracking. * Involved in the weekly client meetings. | | |

| Theorem India Pvt Ltd | | Bangalore, Karnataka, India | June 2004 – Oct 2006 |
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| Project Name | DartMail | | |
| Role | Quality Analyst | | |
| Project Description | DartMail is a web-based, email-marketing application that is used to deploy large-scale campaigns to promote a product, company, service, newsletter, or website by sending email messages. DartMail enables to optimize the campaigns by letting us to personalize, target, and validate the messages that is sent out as part of the campaign to subscribers. Content of the messages can range from one-time promotional offers and online newsletters to notifications that are automatically sent to customers who conduct transactions on the web such as purchases or requests for information.  DartMail tracks delivery and response data such as the number of messages opened, the number of messages not delivered, the number of times that links in the message were clicked, purchases resulting from the message, and other data. | | |
| Responsibilities | * Reviewing Business Requirements. * Test case design and development. * Preparation of Requirement Traceability Matrix. * Execution of Functional and Regression test cases. * Responsible for closure of bugs - Defect Tracking. | | |

#### **Education:**

Bachelor of Engineering (B.E. - Industrial Engineering & Management)

College : Sri Siddhartha Institute of Technology, Tumkur

University : VTU University

#### **Personal Details:**

Date of Birth : 23/09/1981

Lingual Capabilities : Kannada, Hindi & English

Permanent Address :No. 2(122), 22 main, 13th cross, Raghavendra layout,

Padmanabhanagar, Bangalore – 78

Karnataka

I hereby declare that the information furnished above is true to the best of my knowledge. I shall be grateful if an occasion is set up for an interview when the possibility of our association could be explored further.

Yours Faithfully,

**Amar Ramadas**